Thank you for purchasing a Clean Water System!

With proper installation and a little routine maintenance your system will be providing clean, odor-free water for many years.

Please review this start-up guide entirely before beginning to install your system, and follow the steps outlined for best results.

Minimum pressure of 30 PSI recommended. Maximum pressure recommended 80 PSI. For indoor installation.

Protect from sunlight, rain, and freezing.

MEDIA CONTAINS DUST. USE MASK TO AVOID BREATHING DUST.

OK to wet down media with spray bottle.

To connect drain line to drain, use an air-gap connection.

Questions?

Call us toll-free: 1-888-600-5426 or 1-831-462-8500

Email us: support@cleanwaterstore.com

See more information on our website: www.cleanwaterstore.com/resources
What to Do if Your Tank is Not Level Out of the Box

- Tank sizes for 2.5 Cubic Foot models and below: Your black filter tank base is not glued to the bottom of your tank.

- Occasionally tank bases will become crooked during shipment.

- If you find that that your tank does not sit level on the floor, you can easily adjust it by holding the empty tank and rapping it on a concrete or solid floor once or twice to level.
Packing Lists

All systems include: 7500-S control valve; power supply; funnel for adding media through the top; drain line flow control; and items included in one of the following options.

Find Your Filter Size model to see what is included:

Filter 0.75 cubic foot size  8” x 44” filter tank with distributor tube
8 lbs. filter gravel
0.75 cubic foot of Carbon Filter Media.

Filter 1.0 cubic foot size  9” x 48” filter tank with distributor tube
12 lbs. filter gravel
1 cubic foot of Carbon Filter Media

Filter 1.5 cubic foot size  10” x 54” filter tank with distributor tube
16 lbs. Filter gravel
1.5 cubic foot of Carbon Filter Media

Filter 2.0 cubic foot size  12” x 52” filter tank with distributor tube
20 lbs. filter gravel
2.0 cubic foot of Carbon Filter Media

Filter 2.5 cubic foot size  13” x 54” filter tank with distributor tube
35 lbs. filter gravel
2.5 cubic foot of Carbon Filter Media

Filter 3.0 cubic foot size  14” x 65” filter tank with distributor tube
40 lbs. filter gravel
3.0 cubic foot of Carbon Filter Media

Filter 4.0 cubic foot size  16” x 65” filter tank with distributor tube
50 lbs. filter gravel
4.0 cubic foot of Carbon Filter Media
System Installation Steps Overview

1. Put gravel in first, then Carbon Media.

2. Add ½ cup household bleach down center distributor tube and fill tank with clean water. The longer it soaks while you are doing everything else, the better.

3. Make the plumbing connections from your existing system to the filter, installing a 3-valve bypass around the 7500-S filter backwash control valve.

4. Screw on, attach the control head to the tank.

5. Install the drain Line tubing and external flow control assembly (if using for model 2.0 CF or larger)

1. Plug in the power supply and program the valve.

2. Follow the instructions to put the system online, backwash and rinse several times and check for leaks.

Pre-Installation

1. Review your packing list to make sure you have received all the parts before installation.

2. If you are going to be turning off the water to the house and you have an electric water heater, shut off the power to the water heater before beginning installation.

3. Pick a suitable location for your filter system on a dry level spot where it won’t be exposed to freezing temperatures, direct sunlight, wind or rain.

4. Get all of your plumbing parts together before beginning installation.

5. After the system is installed and running, your water may be discolored, or full of Carbon or rust, especially if you have older or corroded piping. This typically clears up over a day or two.
Best Practices for Piping & Drain Installation

1. See typical installation (Fig 5). The Carbon Backwash filter is installed after pressure tank on well systems.

2. Install on a level floor or surface.

3. Filter system must be installed at least 10 feet ahead of inlet to water heater to prevent damage due to back-up hot water or use a check valve to prevent hot water back-up.

4. DO NOT install the unit in an area of direct sunlight or expose to freezing.

5. Locate the unit near an unswitched, 120 volt / 60 Hz grounded electrical outlet.

6. Make sure to connect the IN pipe to the 7500-S inlet and the OUT pipe to the outlet and install a 3 valve bypass around the 7500-S control valve.

7. Make sure there is a working gate or ball valve before the 7500-S Carbon Filter and also one after as shown in Fig 4. The pressure gauges are optional. A hose bib (which is a faucet that you can attach a garden hose to) is strongly recommended after the 7500-S Filter and before the second ball valve, for rinsing and sampling water.

8. If you will be using copper piping, do not sweat the copper pipe directly on to the 7500-S control valve. Avoid heating up the 7500-S control valve plastic with the torch.

9. The drain can run up above the control head and out to a drain, although this may require installing a one way, flapper-stlye check valve.

10. **Most plumbing codes require an air-gap connection, so that if your sewer or septic tank backs up, it cannot cross connect with the drain tubing (if running tubing into the washing machine drain pipe, for example)**

11. Your 7500-S filter must be backwashed and rinsed 2 – 3 times on start-up. During the initial backwashes and rinses, keep the valve after the system closed.

12. After backwashing and rinsing, open the hose bib after the system and before closed valve, and run the water until it is clear.
Installation of Your System into Copper or Metal Piping Systems:

If your new filter system is to be installed in a metal (conductive) plumbing system, i.e. copper or galvanized steel pipe, the plastic components of the system will interrupt the electrical continuity of the plumbing system.

As a result, any stray currents from improperly grounded appliances downstream or potential galvanic activity in the plumbing system can no longer ground through the contiguous metal plumbing.

Some homes may have been built in accordance with building codes, which encouraged the grounding of electrical appliances through the plumbing system.

Consequently, the installation of a bypass consisting of the same material as the existing plumbing, or a grounded "jumper wire" bridging the equipment and reestablishing the contiguous conductive nature of the plumbing system must be installed prior to your system’s use.

This is a simple and easy step to take if you are installing your water treatment system into copper piping. A simple ground jumper wire with a pipe clamp can be purchased at any Home Center, or hardware store etc. for a few dollars.

Fig 1
How Your Filter Works (Fig 2)

Water enters the top of the tank and flows down through the media and up the distributor tube.

The downflow type Carbon Media Filter removes Carbon and can be backwashed, which cleans and re-classifies the Carbon Media, preventing channeling.

During backwash the flow of water is reversed and water flows down the distributor tube and up through the media, lifting and expanding the Carbon Media.

During the backwash the Carbon Media is cleaned by the action of the water flowing through it.
Parts Included with Control Valve

There are three fittings and three blue washers: Insert the Blue washers into the Inlet, Outlet, and Drain ports, and screw in the fittings hand tight- the blue washer is making the positive seal, do not over-tighten.

The male-threaded pipe fittings you connect to those female fittings will need Teflon tape and paste.

**Lubricant tube:** use this on main tank O-ring and on Center Tube O-ring.

**Main Tank O-ring:** lubricate this and install into its’ groove on the bottom of the control valve.

**Spare center tube O-ring:** There is already one in the valve, this is a second spare.

**Cable and small screw driver:** Most applications will not use this.

**Meter Assembly:** Also, most applications will not use this- you do not backwash a carbon, iron, or neutralizer by gallons used, just by days.

Assembly and Installation Instructions

1. Wrap the top of distributor tube with electrical or painter’s tape so that no gravel or media will go down the distributor tube when adding the media. Sometimes, the systems are shipped with a black funnel that fits over, and holds, the center tube in place.

2. Add the filter gravel that came with your order. You want the gravel to cover the bottom distributor screen before adding the media.

3. Next add the media. The tank should be about 2/3rds full of media, do not fill more than 2/3rds, even if there is some media left over.
4. Remove cap or tape from top of distributor tube. Be careful not to pull up distributor tube when removing cap or tape.

5. Fill tank completely with water. This will allow the media to settle and reduce the need of purging the air out of the tank later. Allow carbon to soak for 2 hours minimum up to 24 hours to allow air to purge from carbon.

6. Add a small amount of silicone lubricant to the inner O-ring, where the distribution tube goes.

7. Some systems have a top screen, and some do not. If you have one, install it after you lube the O-ring.

8. Add lubricant to main tank O-ring and screw on control valve until tight, by hand.

9. Do not use pipe-joint compound, vegetable oil, Teflon tape, or Vaseline or other petroleum greases to lubricate tank threads (where the control valve threads on to the tank, do not lubricate those threads).

10. Install INLET to Inlet port, and OUTLET from filter to the outlet (marked on control valve) USING PROVIDED EXTERNAL FITTINGS. DO NOT ATTACH PIPE DIRECTLY TO CONTROL VALVE.

11. Install drain line flow control on drain line from 7500-S control valve.

12. Install piping to drain. Be sure to use an air gap so the drain is not connected directly to the drain or sewer, to avoid cross connection.

13. Do NOT install check valve on drain, use air gap (a gap of air of 2” between end of drain tubing coming from 7500-S control valve and opening to the drain pipe to sewer or septic tank.

NOTE: for 2.0 CF sizes and up, use 1” piping for drain. For sizes smaller than 2.0 CF, it is OK to use 5/8” or ¾” OD plastic tubing.
Install By-Pass (Fig. 4)

A 3-valve by-pass must be installed around 7500-S filter system, typically using PVC, PEX or other types of piping. Don’t sweat copper directly on 7500-S or heat up plastic.

Flex lines are recommended if copper pipe is used.

Pipe deflection or stress on the control valve must be avoided, as pipe deflection will put undue pressure on the control valve threads which may then crack.

CWS 7500-S CONTROL VALVE INSTALLATION

Install with unions
Install 3 ball valves as show for bypass
Diagram of Installation Well Water (Fig. 5)

Diagram of Installation City Water (Fig. 6)
Programming Overview

Note: Indicator locations may vary between models

1. Menu/Confirm
2. Return/Immediate Backwash Start
3. Icon Indicating Programming Mode
4. Power Indicator
5. Time of day
6. Not Used
7. Not Used
8. Days remaining Until Backwash
9. Scroll up
10. Scroll down
11. Minutes
12. Button Lock
13. Fast Rinse
14. Not used
15. Not used
16. Backwash
17. In Service/Working
18. Backwash cycle in process

IMPORTANT: Before any operation, the valve menu must be unlocked. Press and hold both the Up and Down buttons for approximately 5 seconds.

A sound will indicate the menu is unlocked. The menu will re-lock automatically after 1 minute of inactivity.

Digital Display Icons and the four Service Buttons: In addition to the Dynamic Display Stipe (explained below) there are eight digital icons on the display that will indicate “where the valve is”. They are as follows (left to right, top row bottom row):
Blue Motor Light (18): This light only comes on when the motor is advancing through the backwash and rinse cycles.

Blue Wrench Icon (3): This light indicates that you are in the Programming Mode and can change and set valve parameter values.

Blue Clock-face Icon (5): Indicates that the red digital display is showing the Current Clock Time. That time is displayed in 24-hour format, i.e. 13:00 is 1:00 pm.

Blue Key Icon (12): Indicates that the buttons are locked; press and hold both scroll buttons to unlock.

Green Service Icon (17): This, and the Dynamic Display Stripe will always be lit when valve is in normal service mode.

Green Backwash Icon (16): arrow pointing up, underneath a green bar. This indicates that you are programming the Backwash step, or that the filter is in backwash.

Brine Fill and Brine Rinse (15-14): These icons are for a softener application, they will never be lit.

Green Rapid Rinse Icon (13): arrow pointing down above green bar. This indicates that you are programming the Rapid Rinse step, or that the filter is in Rapid Rinse.

Dynamic Display Stripe: On the left side of the digital display, there are eight bars that light up from red to green in a “going up” pattern. When the valve is in Service Mode, you will see that bar display flashing. The blue Key Icon indicates that the buttons are “locked”. To unlock the buttons, press and hold both scroll arrows. While locked, the menu also changes, scrolling between the current clock time (blue Clock Icon will be lit) and the days remaining until the next backwash.

Up and Down Arrows (9-10): When the Blue Key Icon is lit, press and hold both buttons to unlock. When the Dynamic Display Stipe is blinking, pushing the up/down buttons has no effect. When the blue Wrench icon is lit, pressing either up/down arrow will scroll through the menu options. There is a total of eight Menu items (explained later).

Menu/ Confirm (1) button (the button on the far left, an empty square with an arrow pointing left): This is the button you press (after you have unlocked the screen) that puts you in the Service Menu, so you can program the valve. The first time you press it, the Dynamic Display Stripe goes away, and the blue Wrench icon appears.
Program the 7500-S Valve

There are eight menu items to set and confirm, to program your filter.

- Plug the valve in, and wait for the Service Screen to come on, and the Dynamic Service stripe to start flashing.

- If the blue Key Icon is lit, press and hold both Scroll Buttons to unlock. The valve will beep, and the key Icon will disappear.

- Press the Menu/Confirm button (far left) and the blue Wrench Icon will come on.

- You can now use either the scroll Up or Down buttons to stop at each of the 8 menu items you will need to program.

- They are listed below in the order they appear (1-8) if you use the scroll up arrow and, when you enter the programming, it will be at whichever Menu option that was last displayed when the programming mode was exited. The factory default screen is where this list starts (1):

1. **Backwash Frequency** (or, days between backwashes). For a Carbon filter, set to six days (0 hours, 0 minutes), to begin with, if your water is very bad, you may set it at five days.

2. **Length of Backwash**: set this to 10 minutes.

3. **Length of Rinse**: set this to 6 minutes.

4. **Current Clock Time**: Set this to the current time. Uses 24-hour time, so 1:00 pm is 13:00.

5. **Leave this set at zero**, it is for a function not used in this application.

6. **This will come set at 0 or 1**, it does not need to be changed (not used)

7. **Delay Backwash**: Set this at the time you want the unit to backwash, every 5 or 6 days. We recommend setting this at 2:00 am. Water cannot be used from the service side during the 18-20 minutes the control valve needs to cycle through the wash and rinse steps.

8. **485 Port Setting**: this does not need to be adjusted or changed.
Initial Backwash and Start-Up

1. After programming, the system must be run through an initial backwash to bring the system up to line pressure and flow. Additional backwashes (1-4 times, depending on media and water quality) are also needed.

2. Close inlet valve B and outlet valve C, and open the bypass valve A. From the initial valve menu, press the Manual/Return button to start a backwash cycle.

3. When the backwash icon is displayed, slowly open the inlet valve B just until you hear water running. A slow amount of water and air will start coming out the drain line. Open the valve a little more and notice a corresponding increase in water out the drain line.

4. At a certain point in the backwash the water will turn dark gray or black. At this point, unplug the power supply, so the valve stays in the backwash step with a few minutes remaining.

5. Do not open the water any more, until the water flows out the drain line goes from very black to cloudy. When it does, continue slowly opening the valve until it is full open.

6. Plug the valve back in and let it finish the backwash and rinse cycle and return to service. Open the first tap after the filter and run until clear.

7. The filter system will need to be backwashed and rinsed several times before all the fines are gone and the media starts filtering normally.
Limited Warranty

We warrant this water filter/softener/conditioner, when installed according to factory recommendations, to be free from defects in materials and workmanship as follows:

This water conditioner unit is comprised of the finest industry components available. Each individual component used in the assembly of our equipment is covered by the original equipment manufacturer’s warranty. All components, except those specifically listed below, are warranted for a period of one (1) year from date of installation to the original purchaser to be free of defects in materials and workmanship subject to the manufacturer’s conditions and/or the conditions shown below.

---------Mineral Tanks---------

The fiberglass, polyglass or composite mineral tanks used in the assembly of this unit are warranted to be free of defects in materials and workmanship for a period of ten (10) years on 6” – 13” size tanks, and five (5) years on 14” and larger size tanks used for softener/filtration applications, subject to the manufacturer’s conditions and/or the conditions shown below. Warranty does not cover exposure to weather, freezing, fractures caused by external impact, or exposure to vacuum.

---------Control Valves---------

The CWS control valve is warranted to be free of defects in materials and workmanship for a period or one (1) years, subject to the manufacturer’s conditions and/or the conditions shown below.

---------Conditions---------

1. This warranty only covers water conditioners installed for residential use. Water conditioners installed for commercial or industrial applications are guaranteed for one (1) year from the date of installation.

2. Installation must be made in accordance with legal or local codes and manufacturer’s recommendations.

3. Failure must not result from exposure to weather, rodents, misuse, alteration, fire, lightning, power surges or neglect.

4. Water pressure must not exceed 100 PSI and water temperature must not exceed 100 degrees.

5. Subject to the above terms and conditions we will replace and/or repair, at our option, any parts of the water conditioner found defective in materials and workmanship. Defective parts must be returned, freight pre-paid for repair or replacement.

6. This warranty does not cover labor, shipping charges, damages caused by delays of consequential damages or other causes beyond our control. Warranty does not cover pipes, fixtures or appliances. Warranty extends to the actual water conditioner components only.

7. This warranty is to the original purchaser and is not transferable after the third year to any subsequent owner(s).

8. No other guarantees or warranty, expressed or implied, is applicable to our product. No repair or replacement made under the terms of the warranty shall extend this warranty.