7500-S Pro-OX Filter
Installation Guide

Thank you for purchasing a Clean Water System! With proper installation and a little routine maintenance your system will be providing chlorine free water for many years.

Please review this start-up guide entirely before beginning to install your system, and follow the steps outlined for best results.

Minimum pressure of 30 PSI recommended.  
Maximum pressure recommended 80 PSI.  
For indoor installation.  
Protect from sunlight, rain, and freezing.

PRO-OX MEDIA CONTAINS DUST.  
USE MASK TO AVOID BREATHING DUST.  
OK to wet down media with spray bottle

To connect drain line to drain, use an air-gap connection

Questions?

Call us toll-free: 1-888-600-5426 or 1-831-462-8500

Email us: support@cleanwaterstore.com

See more information on our website: www.cleanwaterstore.com/resources
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Packing Lists

All systems include:
7500-S control valve; power supply; funnel for adding media through the top; drain line flow control; and items included in one of the following options:

Find Your Size System to See What is Included:

<table>
<thead>
<tr>
<th>Pro-Ox Filter 0.75 cubic foot size</th>
<th>Pro-Ox Filter 2.0 cubic foot size</th>
</tr>
</thead>
<tbody>
<tr>
<td>8” x 44” filter tank with distributor tube</td>
<td>12” x 52” filter tank with distributor tube</td>
</tr>
<tr>
<td>Media funnel for adding the Pro-Ox media</td>
<td>Media funnel for adding the Pro-Ox media</td>
</tr>
<tr>
<td>8 lbs. Filter gravel</td>
<td>20 lbs. Filter gravel</td>
</tr>
<tr>
<td>55 lbs (one bag) Pro-Ox media</td>
<td>165 lbs Pro-Ox media</td>
</tr>
<tr>
<td>10 lbs Chemsorb media</td>
<td>20 lbs Chemsorb media</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Pro-Ox Filter 1.0 cubic foot size</th>
<th>Pro-Ox Filter 2.5 cubic foot size</th>
</tr>
</thead>
<tbody>
<tr>
<td>9” x 48” filter tank with distributor tube</td>
<td>13” x 54” filter tank with distributor tube</td>
</tr>
<tr>
<td>Media funnel for adding the Pro-Ox media</td>
<td>Media funnel for adding the Pro-Ox media</td>
</tr>
<tr>
<td>16 lbs. Filter gravel</td>
<td>30 lbs. Filter gravel</td>
</tr>
<tr>
<td>69 lbs Pro-Ox media</td>
<td>192 lbs Pro-Ox media</td>
</tr>
<tr>
<td>10 lbs Chemsorb media</td>
<td>20 lbs Chemsorb media</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Pro-Ox Filter 1.5 cubic foot size</th>
</tr>
</thead>
<tbody>
<tr>
<td>10” x 54” filter tank with distributor tube</td>
</tr>
<tr>
<td>Media funnel for adding the Pro-Ox media</td>
</tr>
<tr>
<td>16 lbs. Filter gravel</td>
</tr>
<tr>
<td>110 lbs Pro-Ox media</td>
</tr>
<tr>
<td>20 lbs Chemsorb media</td>
</tr>
</tbody>
</table>

What to Do if Your Tank is Not Level Out of the Box:

Your black filter tank base is not glued to the bottom of your tank. Occasionally tank bases will become crooked during shipment. If you find that that your tank does not sit level on the floor, you can easily adjust it by holding the empty tank and rapping it on a concrete or solid floor once or twice to level.
Pre-Installation:

1. Review your packing list and make sure you have received all the parts before beginning installation.

2. If you are going to be turning off the water to the house and you have an electric water heater, shut off the power to the water heater before beginning installation in case water heater is accidentally drained.

3. Pick a suitable location for your filter system on a dry level spot where it won’t be exposed to freezing temperatures. A minimum of 20 PSI is required. Maximum pressure is 90 PSI.

4. Get all of your plumbing parts together before beginning installation, and make sure you have received all of your packages before beginning or scheduling an installation. Installation typically takes 3 to 5 hours. However, after installation the Pro-OX Filter must be allowed to run through a complete backwash and rinse cycle.

5. After the system is installed and running, your water may be discolored, or full of Pro-OX or rust, particularly if this is older or corroded piping. This typically clears up over a day or two.

Best Practices for Piping & Drain Installation:

1. Make sure to connect the Inlet from your water source and outlet, following arrows on control valve. Connect the External Flow Control fitting onto the Drain line.

2. Make sure there is a working gate or ball valve before the 7500 Pro-OX Filter and also one after. A hose bib (which is a faucet to which you can attach a garden hose) is strongly recommended after the Pro-OX Filter and before the second ball valve.

3. Your 7500-S Pro-OX Backwash Filter must be backwashed and rinsed several times on start-up. During the initial backwashes and rinses, keep the valve AFTER the system closed. After backwashing and rinsing, open up hose bib after system and before closed valve, and run the water. If water is not clear, perform additional backwash and rinses.

4. If you will be using copper piping, do not sweat the copper pipe directly on to the 7500-S control valve. Avoid heating up the control valve plastic with the torch.

5. You should install unions and a bypass around the valve, so that you can remove it and still have water (See Build Your Bypass).

6. To connect drain line to drain, use an air-gap connection, so that if your sewer or septic tank backs up, it cannot cross connect with the drain tubing.
Installation of Your System in to Copper or Metal Piping Systems:

If your new filter system is to be installed in a metal (conductive) plumbing system, i.e. copper or galvanized steel pipe, the plastic components of the system will interrupt the electrical continuity of the plumbing system.

As a result, any stray currents from improperly grounded appliances downstream or potential galvanic activity in the plumbing system can no longer ground through the contiguous metal plumbing.

Some homes may have been built in accordance with building codes, which encouraged the grounding of electrical appliances through the plumbing system.

Consequently, the installation of a bypass consisting of the same material as the existing plumbing, or a grounded "jumper wire" bridging the equipment and reestablishing the contiguous conductive nature of the plumbing system must be installed prior to your systems use.

This is simple and easy step to take if you are installing your water treatment system into copper piping. A simple ground jumper wire with a pipe clamp can be purchased at any Home Center, or hardware store etc. for a few dollars.
How Your Pro-OX Filter Works:

Water enters the top of the tank and flows down through the media and up the distributor tube.

The Chemsorb filter media removes sediment and rust down to the 3 – 5 micron range.

The Pro-OX Filter Media removes odors, iron and manganese and can be backwashed, which cleans and re-classifies the Pro-OX media, preventing channeling.

During backwash the flow of water is reversed and water flows down the distributor tube and up through the media, lifting and expanding the Pro-OX media.

During the backwash the Pro-OX is cleaned by the action of the water flowing through it.
Assembly and Installation Instructions:

1. Wrap the top of distributor tube with electrical or duct tape so that no gravel or Pro-OX media will go down the distributor tube when adding the media.

2. Add the filter gravel that came with your order. You want the gravel to cover the bottom distributor screen before adding the Pro-OX media.

3. Next add Pro-OX media, then the Chemsorb media on top of the Pro-OX. The tank should be about 2/3rds full of media, do not fill more than 2/3rds, even if there is some media left over.

4. Remove cap or tape from top of distributor tube. Be careful not to pull up distributor tube when removing cap or tape.

5. Fill tank almost full with water.

6. Add one cup of bleach for every cubic foot of media. The chlorine must sit in the water and media for a minimum of 60 minutes, prior to Initial Backwash. It can sit for any amount of time longer.

7. Add a small amount of silicone grease to the inner O-ring, where the distribution tube goes.

8. Screw on control valve until tight, by hand.

9. Do not use pipe-joint compound, vegetable oil, Teflon tape, or Vaseline or other petroleum greases to lubricate tank threads (where the control valve threads on to the tank, do not lubricate those threads).

10. Install INLET to Inlet port, and OUTLET from filter to the outlet (see arrows, marked on control valve)

11. Install drain line flow control on drain line from 7500-S control valve.

12. Install piping to drain. Be sure to use an air gap so the drain is not connected directly to the drain or sewer, to avoid cross connection. Do NOT install check valve on drain, use air gap (a gap of air of 2” between end of drain tubing coming from 7500-S control valve and opening to the drain pipe to sewer or septic tank.

13. NOTE: for 2.0 CF sizes and up, use 1” piping for drain. For sizes smaller than 2.0 CF, it is OK to use 5/8” or ¾’ OD plastic tubing.
The 7500-S Does not come with a pre-made bypass; you can build one yourself with PVC pipe or can also purchase our kit. Flex lines may be used where the unions shown where the Elbow Connector is, you could have slip by male fittings, then flex lines, then male nipples, and then you do not have to worry about plumbing it with too much pipe deflection- this must be avoided, as pipe deflection will put undue pressure on the control valve threads which may then crack. Reword this.
Next, you will need to program the system to work as a Pro-OX Filter. There are a few settings that must be changed before the system can be put into service. Plug in the control valve and continue to the programming instructions.

Programming Overview:

Note: Indicator locations may vary between models

1. Menu/Confirm
2. Return/Manual regeneration override
3. Enquiry/Setting
4. Power Indicator
5. Time of day
6. Not Used
7. Not Used
8. Day
9. Scroll up
10. Scroll down
11. Minutes
12. Button Lock
13. Fast Rinse
14. Not used
15. Not used
16. Backwash
17. In Service/Working
18. Regeneration cycle in process

*IMPORTANT*: Before any operation, the valve menu must be unlocked. Press and hold both the Up and Down buttons for approximately 5 seconds. A sound will indicate the menu is unlocked. The menu will re-lock automatically after 1 minute of inactivity.
Digital Display Icons and the four Service Buttons: In addition to the Dynamic Display Stripe (explained immediately below this) there are six digital icons on the display that will indicate “where the valve is”. They are as follows:

**Blue Key Icon:** Indicates that the buttons are locked; press and hold both scroll buttons to unlock.

**Blue Clock-face Icon:** Indicates that the red digital display is showing the Current Clock Time.

**Green Hourglass Icon:** Indicates how many days remaining until the next backwash.

**Blue Wrench Icon:** This indicates that you are in the programming menu and can change the values.

**Green Backwash Icon:** arrow pointing up, underneath a green bar. This indicates that you are programming the Backwash step, or that the filter is in backwash.

**Green Rapid Rinse Icon:** arrow pointing down above green bar. This indicates that you are programming the Rapid Rinse step, or that the filter is in Rapid Rinse.

**Dynamic Display Stripe:** On the left side of the digital display, there are eight bars that light up from red to green in a “going up” pattern. When the valve is in Service Mode, you will see that bar display flashing. The blue Key Icon indicates that the buttons are “locked”. To unlock the buttons, press and hold both scroll arrows. While locked, the menu also changes, scrolling between the current clock time (blue Clock Icon will be lit), the number of days until the next backwash (the green Hourglass Icon will be lit) and the Backwash Start Time (only the green key is lit).

**Sample Displays Showing Service Mode and Backwash and Fast (or Rapid) Rinse Modes:**

![Sample Displays](image)
Four Service Buttons: Left to right, Menu/Confirm, Manual/ Return, Scroll Down, Scroll Up.

Up and Down Arrows:  When the Blue Key Icon is lit, press and hold both buttons to unlock. When the Dynamic Display Stipe is blinking, pushing the up/down buttons has no effect. When the Green Wrench icon is lit, pressing either up/down arrow will scroll through the menu options. There is a total of seven Menu items (explained later).

Menu/ Confirm Button (the button on the far left, an empty square with an arrow pointing left): This is the button you press (after you have unlocked the screen) that puts you in the Service Menu, so you can program the valve. The first time you press it, the Dynamic Display Stripe goes away, and the Blue Wrench icon appears. Whichever of the Icons is lit at this time, pressing the Menu/ Confirm button again will now cause that Icon’s value to flash, on the red digital display.

Manual/ Return Button: Second from left, button icon is a “pointing index finger” with a left-pointing arrow underneath.

Pressing this button in Service Mode (Dynamic Display Stripe is running) will IMMEDIATELY start a backwash cycle. Pressing this button when in Program Mode will return you to the Service Mode.

A. Time of day indicator

- When the blue Clock Icon is lit, the digital display is showing the current time. That time is displayed in 24-hour format, i.e. 13:00 is 1:00 pm.

B. Button lock indicator

- When the b Key Icon is lit, the buttons are locked. Press and hold both the Up and Down arrows to unlock. Buttons will lock 60 seconds after the last time a button is pressed.

C. Program mode indicator (shown on drawing as Enquiry/ Setting) is the Blue Wrench Icon. To activate this Icon from Service Mode, press and release the Menu/Confirm button (button on far left, with a square and an arrow pointing left) and the green Wrench Icon will be lit.

- With the green Wrench icon lit, you can press either the scroll Up or scroll Down buttons to navigate to each menu item. You will do this to:

  - Set/confirm that the valve is programmed for Non-external input mode.
  - Set Current Clock Time
  - Set the time when you want the filter to backwash
  - Set the number of complete backwash cycles it will do at that time
  - Set how many days between backwashes
• Set the number of minutes for the Backwash Cycle
• Set the number of minutes for the Rapid Rinse Cycle.

• When the green Wrench Icon is flashing, whatever parameter that is selected (set clock time, set cycle step, etc.) can now be adjusted by using the Scroll buttons.

For example, when you press it the first time, the Dynamic Service Stripe goes away, the Green Wrench Icon is lit, and the other icon that is lit is the Blue Clock Icon- that means that whatever digits are on the red display, they are stating the clock time (in 24 hour mode).

When you press the menu/ Confirm button again, the Hours will flash, and now you can change the hour by pressing the scroll arrows. When you are at the correct hour, press the Menu/Confirm button, and the Minutes will flash. After adjusting the minutes with the Scroll arrow, pressing the Menu/Confirm one more time displays your currently set clock time, and the digits are not flashing.

**Program the 7500 S Valve:**

There are seven menu items that we will set and confirm, to program your Pro-OX filter.

Plug the valve in, and wait for the Service Screen to come on, the Dynamic Display Strip is blinking.

If the green Key Icon is lit, press and hold both Scroll Buttons to unlock. The valve will beep and the key Icon will disappear.

Press the Menu/Confirm button (far left) and the Green Wrench Icon will come on.

You can now use either the scroll Up or Down buttons to stop at each of the 7 menu items you will need to program. They are listed below in the order they appear if you use the scroll down arrow and, when you enter the programming, it will be at whichever Menu option that was last displayed when the programming mode was exited. The factory default screen is where this list starts:

1. b – 04kmkklk. This setting must be at b – 01. If it says b – 02, press the Menu/Confirm button, the 02 will start flashing. Press either scroll key and it will display b – 01, press the Enter button again, and it will say b – 01 and not be flashing. Press the Scroll Down button to continue.
2. Blue Clock Face Icon is displayed. To change the clock time, press the menu/Confirm button; the hours will flash. Adjust the hours with the scroll arrows. Clock time is 24-Hour (or Military Time), so 1 pm is 13:00, two pm is 14:00, etc.... When you are at the correct hour, press the Menu/Confirm button and the minutes will flash, set the minutes using the scroll up/down buttons, and press the Menu/Confirm button when done. The time you set will now be displayed, and not flashing. Press the Scroll Down button to continue.

3. This is the screen where you set what time of day the backwash will start. 02:00 (2 am) is the default time. The backwash cycle should be started while no one is using water, and while no other filters you may also have are backwashing. You will adjust the clock time for this as you did for the Current time clock above. **Note:** This is the one parameter that does **not** have an Icon that identifies it. When the Service Screen is automatically scrolling, or you are programming, the Current Clock time shows the Blue Clock face Icon. The Backwash Start Time (also called the regeneration time) does not have an icon.

4. F-00 This menu item sets the number of complete backwash cycles the valve will do, when it reaches the time to do a backwash cycle. The default is F – 00, which is doing **one cycle**. If you set it at F – 01, then it will do **two backwash cycles**. Your 7500 Pro-OX filter only needs to backwash one time each time, so leave this at F – 00.

5. 1-07d This menu item sets the number of days between regenerations. The default value is saying that the unit will backwash once every seven days. This is a good starter setting for your Pro-OX filter, once a week, so leave it at, or adjust it to, 7.

6. 2-10m This menu item is for the number of minutes that the backwash cycle step will run. The default is ten minutes, and should be left at or adjusted to ten minutes.

7. 3-10m This menu item is for the number of minutes for the Fast (or Rapid) Rinse. The default is 10 minutes. Press the menu/confirm button, the 10 will flash; adjust it down to 06 with the Scroll Down button, and press the Menu/Confirm button. Now the valve is programmed to Rapid Rinse for six minutes.

8. Press the scroll down button, and you are back at the first menu item, b-01. Press the Menu/Confirm button, and the Green Wrench Icon goes away, the Dynamic Display Stripe returns, and you are done programming your valve.

9. **Note:** When the motor is turning -00- is displayed.
Initial Backwash:
1. After programming, the system must be run through an initial backwash.
2. Close inlet valve B and outlet valve C, and open the bypass valve A. From the initial valve menu, press the Manual/Return button to enter the backwashing.
3. When the backwash icon is displayed, slowly open the inlet valve B to a quarter position to make the water flow into the resin tank; you should be able to hear air escaping from the drain pipeline. After all the air is out of the pipeline, open inlet valve B and clean the foreign materials in the tank until the water is clean.
4. Verify that the backwash flow corresponds with the size of your system below. You can easily run the drain hose to a bucket and using a watch verify the flow rate in gallons per minute. An adequate backwash is critical to properly clean the Pro-OX media and prevent it from fouling or channeling.

<table>
<thead>
<tr>
<th>Size</th>
<th>Flow Rate (GPM)</th>
</tr>
</thead>
<tbody>
<tr>
<td>0.75 CF</td>
<td>5</td>
</tr>
<tr>
<td>1.0 CF</td>
<td>7</td>
</tr>
<tr>
<td>1.5 CF</td>
<td>10</td>
</tr>
<tr>
<td>2.0 CF</td>
<td>12</td>
</tr>
<tr>
<td>2.5 CF</td>
<td>15</td>
</tr>
</tbody>
</table>

5. After the backwash, the system will automatically go into the fast rinse stage. Both stages will last for as long as you have programmed that cycle step. The control valve will return to service status (indicated by the up-flowing meter on the left) after the backwash and rinse are complete.

Congratulations, you are done setting up your valve!
Maintenance:

Normal Operation

- Normal service display alternates between service days, time of day and scheduled rinsing time.
- Days remaining until the next service will count down from the day value to 1 day remaining.
- Once the count reaches 1, a service cycle will be initiated at the next designated rinsing time.

Troubleshooting the 7500 S Pro-OX Filter:

Backwash Flow Rate

One problem that may occur is if you do not have enough backwash flow rate to properly clean the Pro-OX filter.

You can verify the backwash flow rate by running the drain line into a bucket and timing it when the 7500 S is in Cycle 1 or backwash.