

Hanskraft Runxin, LLC Warranty Statement



LIMITED WARRANTY

As described herein, Hanskraft Runxin, LLC (“Hanskraft Runxin”), warrants its products are free from defects in material and workmanship only, when properly installed, operated, and maintained. This warranty is subject to the exceptions herein.

Hanskraft Runxin warrants to the original owner that the items listed below, excluding, but not limited to wear parts like o-rings, gaskets, and seals, will be free from defects in materials and workmanship for the period of time specified below from the original purchase date.

Product or Component	Warranty Period
Ceramic Internals	Lifetime
Pressure Tanks	Ten (10) Years
Brine Tanks	Five (5) Years
Control & Ball Valves	Five (5) Years
Backwash Prefilters	Five (5) Years
All Other Components	One (1) Year

Media/resin is not warrantied due to water supply quality differences.

Any parts used for replacement are warrantied for the remainder of the original warranty period applicable to the part from the date of manufacture so long as the parts are installed by a Hanskraft Runxin authorized installer.

Hanskraft Runxin’s obligation by this Limited Warranty, at its option, is to repair or replace any warrantied product only. Labor for repair or replacement is not included as part of this warranty. Prior to returning the product to Hanskraft Runxin, a Return Materials Authorization (RMA) number must be obtained from Hanskraft Runxin and is valid for 30 days from the date of receipt. Any product returned to Hanskraft Runxin without a valid Return Materials Authorization number will be rejected. Any product found to be defective will, at the sole discretion of Hanskraft Runxin, be repaired or replaced. Hanskraft Runxin is not responsible for shipping cost to the repair facility. This section lists the sole remedies for any valid warranty claim.

This warranty does not apply to defects reported to Hanskraft Runxin outside of the warranty period.

This warranty does not apply to defects caused by installing, operating, servicing, modifying, repairing or maintaining (or lack of maintaining) the product outside of Hanskraft Runxin’s recommendations. Filters, membrane elements and flow restrictors that become fouled or plugged due to excessive turbidity, dissolved solids, or microorganisms are not covered by this warranty. This warranty does not apply to defects caused by damage during shipment, neglect, misuse, modification, accident, noncompliance with local codes and ordinances, hot water, frozen water, sediment, corrosive liquids, gases, chemicals, bacteria, animals, sand, salt, flood, wind, fire, outdoor installations where the product is not reasonably covered, pneumatic use, natural disasters, war, terrorism, or acts of God. No other person is authorized to make any other warranty on behalf of Hanskraft Runxin either during or after the applicable warranty period.

Hanskraft Runxin assumes no liability for determining the proper products and equipment or installation necessary to meet the requirements of the user of the product, and Hanskraft Runxin does not authorize others to assume such liability on its behalf.

THE WARRANTIES AND REMEDIES HEREIN ARE EXCLUSIVE AND IN LIEU OF ANY AND ALL OTHER WARRANTIES OR REMEDIES EITHER EXPRESSED OR IMPLIED, HEREIN OR ELSEWHERE, INCLUDING WITHOUT LIMITATION WARRANTIES OF MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, NON-INFRINGEMENT OR WARRANTIES RESULTING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR FROM USAGE OF TRADE. HANSKRAFT RUNXIN HEREBY DISCLAIMS ALL OTHER WARRANTIES. HANSKRAFT RUNXIN’S LIABILITY SHALL NOT EXCEED THE COST OF THE PRODUCT. HANSKRAFT RUNXIN IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR EXPENSES OF ANY KIND WHATSOEVER, INCLUDING LOSS OF PROFITS, UNDER ANY CIRCUMSTANCES AND REGARDLESS OF WHETHER HANSKRAFT RUNXIN WAS AWARE OF THE POSSIBILITY OF ANY SUCH LOSS.