



Clean Water Systems & Stores, Inc.

831-462-8500 [www.cleanwaterstore.com](http://www.cleanwaterstore.com)

**Sample Instructions:**

Get two empty bottles: 8, 12 or 16 oz., with screw cap lids. Bottles of bottled water work great, just drink, use or pour out that water to use the bottles to collect the samples. One bottle is for a 'raw' sample and the other is for a 'treated' sample.

For the raw water sample, write the letter "R" with a Sharpie on the bottle.

The raw sample should be taken as close as you can to the well source or any other source (city system, lake etc.) from which you get your water and before any treatment systems, such as from an outside hose bib.

Let the water run fast for two to three minutes, then slow (pencil-sized stream) for 5 minutes. Run longer for wells over 150' deep.

Rinse the bottle with the water to be tested once or twice and then fill the bottle to over-flowing. Fill the cap and as you flip the cap over, squeeze the bottle- this will give a sample with little to no air bubble. You do not have to get it right the first time.

Do the same to fill the second sample bottle with treated water. Write "T" for treated on the bottle. The treated sample should be from inside the house, after the last piece of filter equipment (if you have a filtration system).

*Note: If you do not have a treatment system and only have a raw sample to provide, sending two sample bottles is not necessary.*

**After screwing the cap on securely, you must tape the cap down where the bottle and cap meet and then place samples in a plastic bag to avoid leaking during shipping;** leaked water samples will lead to delays and/or inaccurate test results. Electrical or Vinyl Tape works best.

Fill out the Water Test Form as best as you can and along with the water samples send by USPS Priority Mail, UPS or FEDEX. We recommend Priority Mail as it is relatively inexpensive and will get here quickly.

**An inadequately completed or missing Water Test Form may lead to delays.**

Pack sample bottles in a box along with the completed Water Test Form, be sure to provide cushioning with recycled newspaper or bubble wrap (we do not recommend padded envelopes), and mail to:

**Attn: Water Testing**

**Clean Water Systems & Stores, Inc.**

**2806-A Soquel Avenue**

**Santa Cruz, CA 95062**

**If you have not already prepaid, include a check for \$39 payable to Clean Water Systems & Stores, Inc.**

Test Results Include: Iron, Manganese, Water Hardness, pH, ORP, Total Dissolved Solids, and Tannins (if requested)



# Water Test Form

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Water Source \_\_\_\_\_ Date \_\_\_\_\_ Time \_\_\_\_\_  
e.g.: home / community well, city water

Hot water has rotten-egg odor

Cold water has rotten-egg odor

Please provide any questions or comments you may have, any relevant background information, and your purpose; whether you're seeking a new system or maintaining/ upgrading an existing system :

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

1. Use any clean screw-cap bottle (8 oz to 16 oz bottles are good)
3. Rinse bottle with water to be tested and then fill to top so no air is in bottle.
4. Pack the samples into a box and include this completed form with your appropriately labeled samples.
5. Send by regular postal mail (or UPS, FEDEX) to:

ATTN: WATER TESTING  
CLEAN WATER SYSTEMS & STORES INC.  
2806-A SOQUEL AVE STE A  
SANTA CRUZ CA 95062-1435

Office Use: Date Received \_\_\_\_\_ Date Sample Tested \_\_\_\_\_

**Please Note:**

While we use standardized methods and prioritize accuracy, our water tests are provided for educational purposes and do not provide a certified water analysis. We do not test for bacteria or other health-related contaminants. Results can vary. Clean Water Systems Inc. neither accepts or assumes any liability associated with the test kits or any recommendations based on the analysis. No warranty or guarantees are extended.

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Toll-Free 888-600-5426 831-462-8500 Fax: 831-515-5119  
www.cleanwaterstore.com Email: office@cleanwaterstore.com